

Quality Pawn & Sales

By opening Quality Pawn & Sales in 1984, Patricia Purvis traveled a path that was quite unusual for a female. Although her merchandise takes center stage, it is Purvis herself that adds an uncommon presence to the shop.

“The most unique aspect about my business is probably the fact that it is owned and operated by a woman,” she said. “There are very few lady pawn brokers in the nation.”

Purvis was working full-time at another job when she first opened the store with the help of son, Andy Waddell. Today, the store remains a family business with Waddell and daughter Cindy Murray sharing management duties.

Other family members, including grandchildren, have worked for Purvis throughout the years. Granddaughter Christina Harris worked at Quality Pawn throughout high school and college. She acknowledges the many lessons taught by her successful grandmother.

“By watching her I’ve learned what truly goes into owning a business and keeping it going successfully,” said Harris. “It also taught me not take anything for granted because you never know what will happen in life. Plus, she has helped me develop great taste in jewelry!”

The shop is stocked with an extensive inventory of fine jewelry, high-performance firearms, quality electronics, musical instruments, collectibles, and much, much more. The building which houses Quality Pawn has been expanded multiple times to accommodate the rapid growth in business.

Purvis credits her success on offering the public top-quality items and excellent customer service. From the beginning, she has promoted the same business philosophy to all family and employees. She believes, “It’s better to make \$1.00 off 10 customers than to make \$10.00 from one customer. The 10 customers will always return plus tell others about the good deal they got here.”